# **Kingman County Health Department**

#### NOTICE OF PRIVACY PRACTICES – EFFECTIVE July 1, 2010

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN OBTAIN ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY. You have the right to a paper copy of this Notice; you may request a copy at any time.

#### HOW WE MAY USE AND DISCLOSE HEALTH INFORMATION ABOUT YOU.

We may use and disclose your health information for the following purposes without your express consent or authorization. We will obtain your express written authorization before using or disclosing your information for any other purpose. You may revoke such authorization, in writing, at any time to the extent we have not relied on it.

*Treatment.* We may use your health information to provide you with medical treatment. We may disclose information to doctors, nurses, technicians, medical students, or other personnel involved in your care. We also may disclose information to persons outside our organization involved in your treatment, such as other health care providers, family members, and friends.

We may use and disclose health information to discuss with you treatment options or health-related benefits or services or to provide you with promotional gifts of nominal value. We may use and disclose your health information to remind you of upcoming appointments. Unless you direct us otherwise, we may leave messages on your telephone answering machine identifying our organization and asking for you to return our call. We will not disclose any health information to any person other than you except to leave a message for you to return the call.

**Payment.** We may use and disclose your health information, as necessary, to collect payment for services we provide to you. We also may provide information to other health care providers to assist them in obtaining payment for services they provided to you.

*Health Care Operations.* We may use and disclose your health information for our internal operations. These uses and disclosures are necessary for our day to day operations and to make sure patients receive quality care. We may disclose health information about you to another health care provider or health plan with which you also have had a relationship for purposes of that provider's or plan's internal operations.

*Business Associates.* We provide some services through contracts or arrangements with business associates. We require our business associates to appropriately safeguard your information.

Creation of de-identified health information. We may use your health information to create de-identified health information. This means that all data items that would help identify you are removed or modified. Uses and disclosures required by law. We will use and/or disclose your health information when required by law to do so.

*Disclosures for public health activities.* We may disclose your information to a government agency authorized (a) to collect data for the purpose of preventing or controlling disease, injury, or disability; or (b) to receive reports or child abuse or neglect. We also may disclose such information to a person who may have been exposed to a communicable disease if permitted by law.

*Disclosures about victims of abuse, neglect, or domestic violence.* We may disclose your health information to a government authority if we reasonably believe you are a victim of abuse, neglect, or domestic violence.

*Disclosures for judicial and administrative proceedings.* Your protected health information may be disclosed in response to a court order or in response to a subpoena, discovery request, or other lawful process if certain legal requirements are satisfied.

Disclosures for law enforcement purposes. We may disclose your health information to a law enforcement official as required by law or in compliance with a court order, court-ordered warrant, a subpoena, or summons issued by a judicial officer; a grand jury subpoena; or an administrative request related to a legitimate law enforcement inquiry.

*Disclosures regarding victims of a crime.* In response to a law enforcement official's request, we may disclose information about you with your approval. We may also disclose information in an emergency situation or if you are incapacitated if it appears you were the victim of a crime.

Disclosures to avert a serious threat to health or safety. We may disclose information to prevent or lessen a serious threat to the health and safety of a person or the public or as necessary for law enforcement authorities to identify or apprehend an individual.

*Disclosures for specialized government functions.* We may disclose your protected health information as required to comply with government requirements for national security reasons or for protection of certain government personnel or foreign dignitaries.

## YOUR RIGHTS REGARDING YOUR HEALTH INFORMATION.

**Right to Inspect and Copy.** You have the right to inspect and copy health information maintained by our organization. To do so, you must complete a specific form providing information needed to process your request. If you request copies, we may charge a reasonable fee. We may deny you access in certain limited circumstances. If we deny access, you may request a review of that decision by a third party, and we will comply with the outcome of the review.

**Right To Request Amendment.** If you believe your records contain inaccurate or incomplete information, you may ask us to amend the information. To request an amendment, you must complete a specific form providing information we need to process your request, including the reason that supports your request.

<u>Right to an Accounting of Disclosures.</u> You have the right to request a list of disclosures of your health information we have made, with certain exceptions defined by law. To request this list, you must complete a specific form providing information we need to process your request.

<u>Right to Request Restrictions.</u> You have the right to request a restriction on our uses and disclosures of your health information for treatment, payment, or health care operations. You must complete a specific form providing information we need to process your request. Our Privacy Officer is the only person who has the authority to approve such a request.

Right to Request Alternative Methods of Communication. You have the right to request that we communicate with you in a certain way or at a certain location. You must complete a specific form providing information needed to process your request. Our Privacy Officer is the only such person who has the authority to act on such a request. We will not ask you the reason for your request, and we will accommodate all reasonable requests.

### **COMPLAINTS**

If you believe your rights with respect to health information have been violated, you may file a complaint with our organization or with the Secretary of the U.S. Department of Health and Human Services.

To file a complaint with our organization, please contact the Privacy Officer listed below:

Cindy Chrisman-Smith
Kingman County Health Department
125 N. Spruce Street
Kingman, Ks
67068
Email: ccsmith@kmcohealth.com

All complaints must be submitted in writing.

You will not be penalized for filing a complaint.

We reserve the right to change our privacy practices Notice and to make the revised Notice reflecting such practices effective with respect to all protected health information regardless of when the information was created.